

# SENIOR OFFICE 365 ENGINEER

**Open Doors** is an international, interdenominational organization that supports Christians who are persecuted for their faith. Open Doors International supports the worldwide organization with services such as Program Management, IT, Finance and HR by working in a service-oriented way with teams and colleagues in countries with an Open Doors Development or Field office.

The global IT department consists of 18 colleagues, the majority of whom work in our office in the Netherlands, but also in the UK, Brazil and Philippines and support around 1,400 users worldwide. A part of this department is our Service team, responsible for the support of all global systems and users. In this team you are responsible for ensuring that systems and networks remain operational and users can work optimally on their devices. You support the implementation and maintenance of the IT infrastructure and all applications. This position reports to the IT Service Manager.

## Your key responsibilities

- Office 365 administration: maintain & develop the O365 infrastructure;
- Provide global technical & end-user support;
- Training and advising users in secure and efficient use of IT-systems;
- Monitor the performance and continuity of global IT-systems;
- Contribute to develop, implement and monitor service level agreements;
- Be part of and contribute to the Global IT Community of Practice;
- Provide active support to Global IT projects (e.g. Cloud or IT assessment).

## Your profile

- Be a committed Christian with a passion for the Persecuted Church;
- Have a Bachelor working and thinking level in IT, understanding of the used methods and systems (or equivalent);
- More than 5 years of relevant professional work experience, including recent experience working in Azure and O365;
- Experience with and general knowledge of a Microsoft Infrastructure (Exchange, AD, SQL, Share-Point);
- Analytical and problem solving skills; creative in finding solutions;
- Proactive, result oriented, organized and team player;
- Excellent oral and written communication skills in Dutch and English.

This is a salaried position. Working at Open Doors means that you are actively involved in the worldwide Persecuted Church. We offer you a versatile position in an international environment and a professional team. The position is allocated in Harderwijk.

## INTERESTED?

Please send us an email with your CV and cover letter ultimately 22 september July, to Open Doors International's HR department, Mrs. Sanne Leijenhurst: [vacancy@od.org](mailto:vacancy@od.org). If you have questions about the position, please use this same email address.

